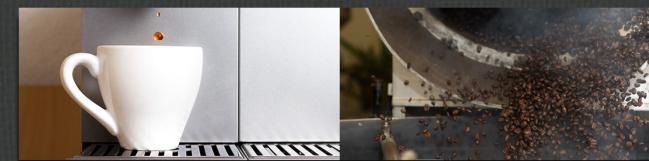




U.S. Coffee Consumption Trends



Presented to the International Coffee Organization Promotion and Market Development Committee September 19th, 2016 William Murray

What is the NCA?

- Founded in 1911
- ❖ Not-for-profit 501(c)(6) trade association
- 8 staff members
- 350 members: Roasters, Growers, Importers, Transportation, NGOs, Coffee Shops, Allied Organizations, others...

What do we do?

- Education
- Regulatory and Advocacy Work
- Science
- Networking and Business Discounts
- Market Research and Statistics

NCA National Coffee Drinking Trends

nca

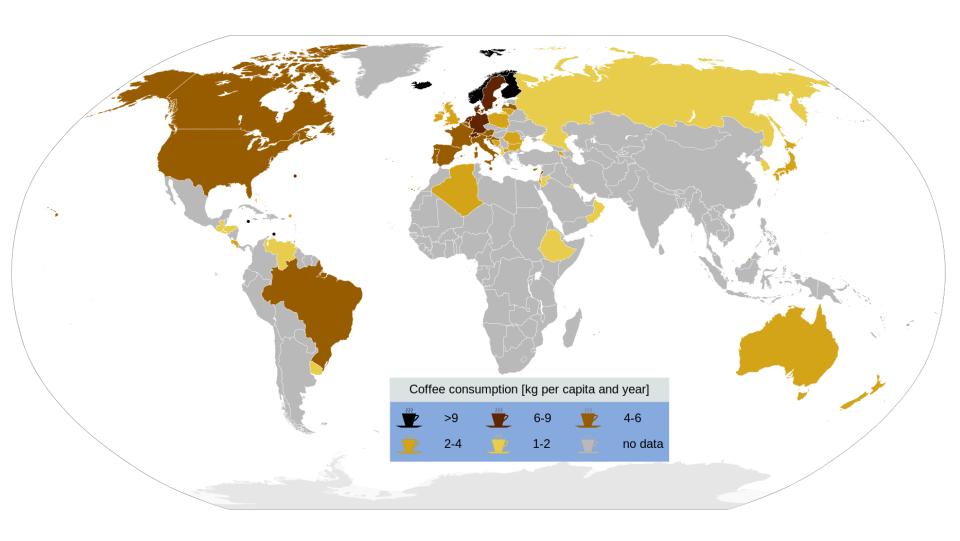


- **❖** Since 1950
- ❖ 2,782 Respondents in 2016, 18+
- Online, bilingual (Spanish/English)
- Sample weighted for ethnicity, regionality, age, gender
- Respondents drank a beverage other than tap water in prior day
- **❖** Margin of Error: +/- 1.9%

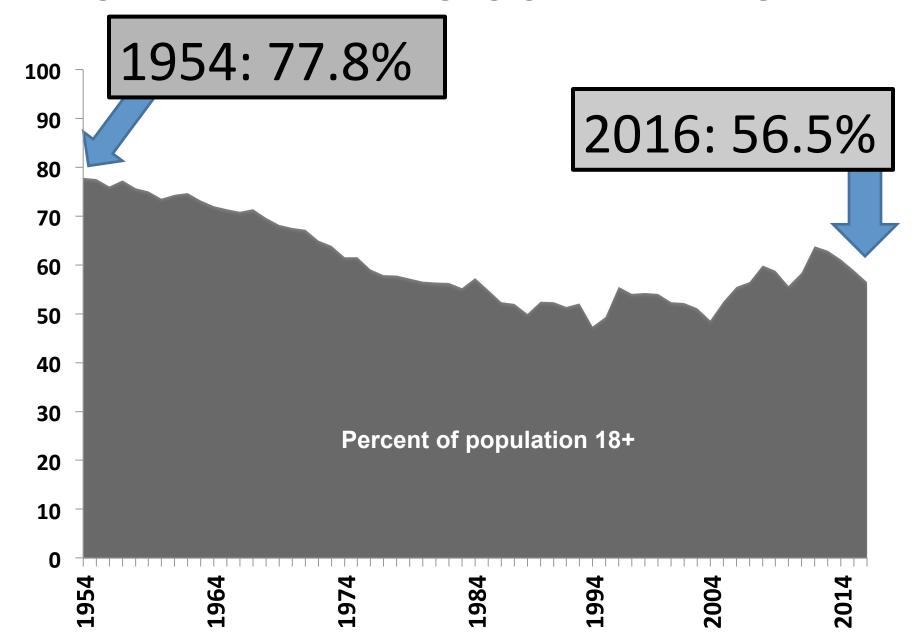
Top Line

- Coffee consumption is down significantly from 65 years ago...but holding steady.
- There is an evolving preference for gourmet coffee beverages
- There are significant generational differences in what, how and where coffee is consumed.
- Some have compared this evolution to the wine drinking evolution in the U.S. during the 70's.
- Single serve remains strong beware of click-bait headlines suggesting otherwise.
- Consumers tell us they care.

A GLOBAL PERSPECTIVE



PERCENT DRINKING COFFEE YESTERDAY

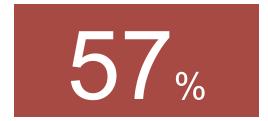


PERCENT DRINKING YESTERDAY

Percent of population 18+



Coffee





Tap Water



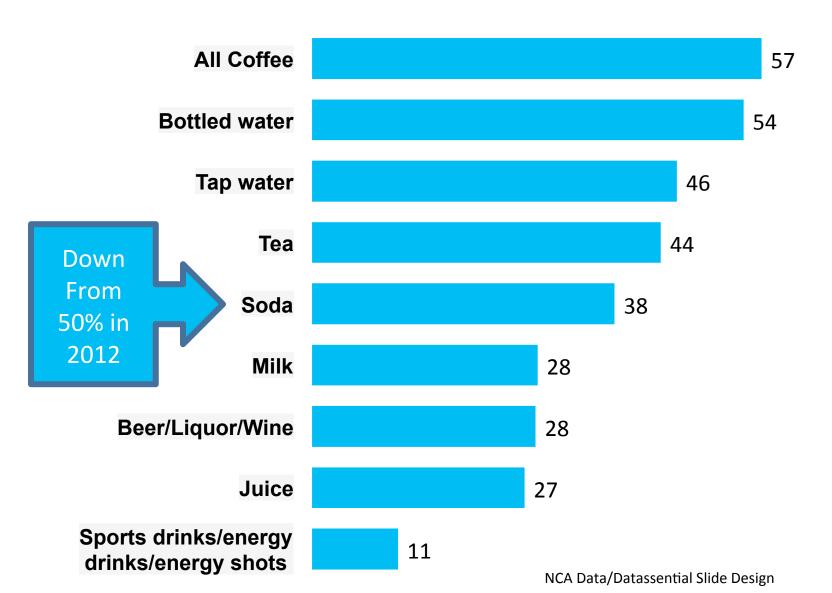


Soda

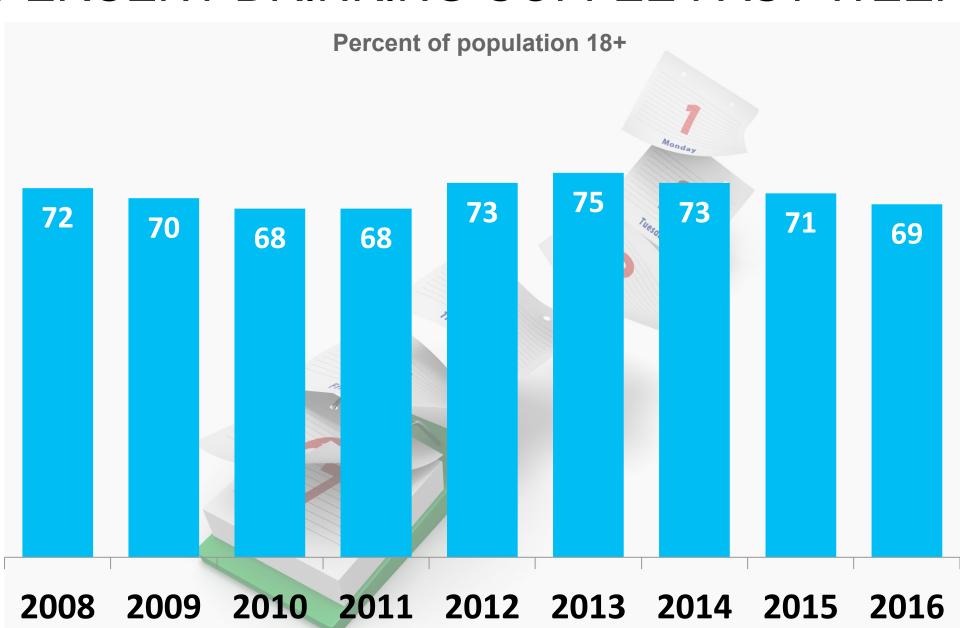


DRINKING YESTERDAY CONT'D

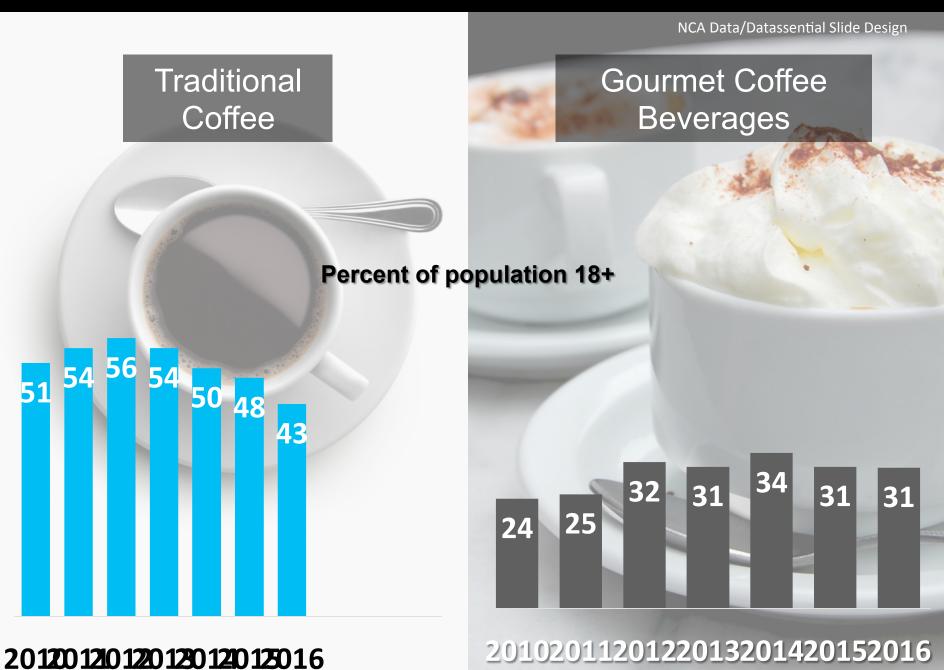
Percent of population 18+



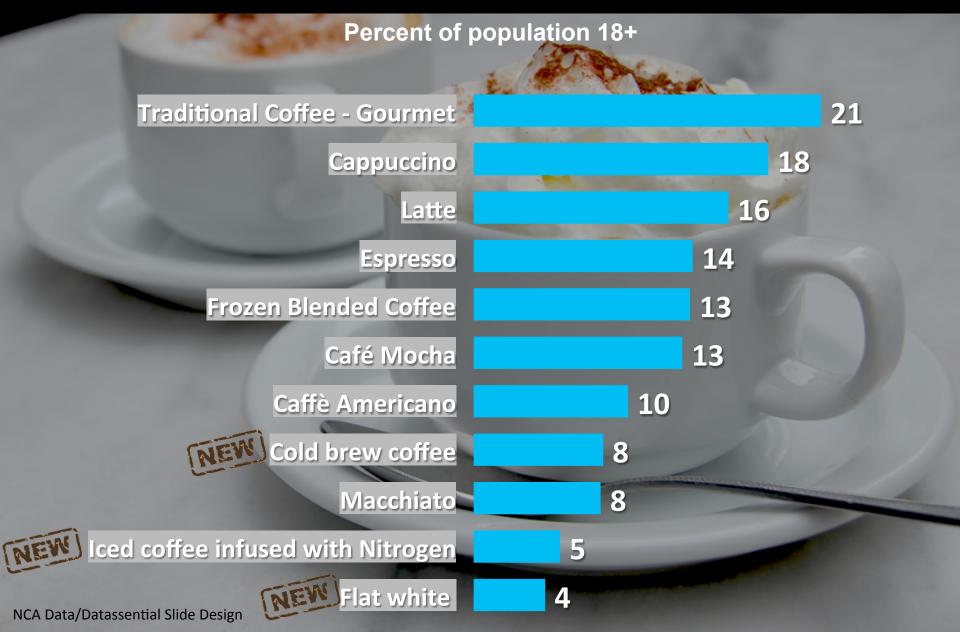
PERCENT DRINKING COFFEE PAST-WEEK



DRINKING YESTERDAY



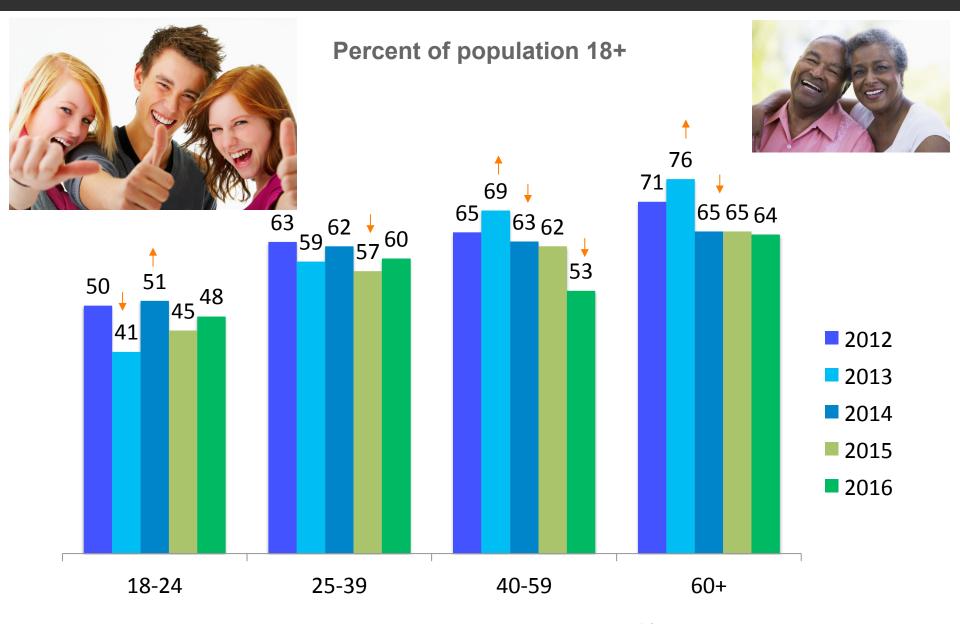
TYPES OF GOURMET COFFEE BEVERAGES DRUNK PAST WEEK



Familiarity with Specialty Coffee

	Can Define It	Know It (but not able to define it)	Heard of It (but not sure what it is)	Not At All Familiar
Cappuccino	41%	45%	12%	2%
Latte	37%	43%	18%	3%
Shot of espresso	35%	36%	22%	7%
Café Mocha	34%	42%	20%	5%
Macchiato	19%	33%	31%	17%
Café Au Lait	18%	25%	28%	28%
Café Americano	18%	25%	30%	26%

PERCENT DRINKING COFFEE YESTERDAY – BY



ADDITIVES

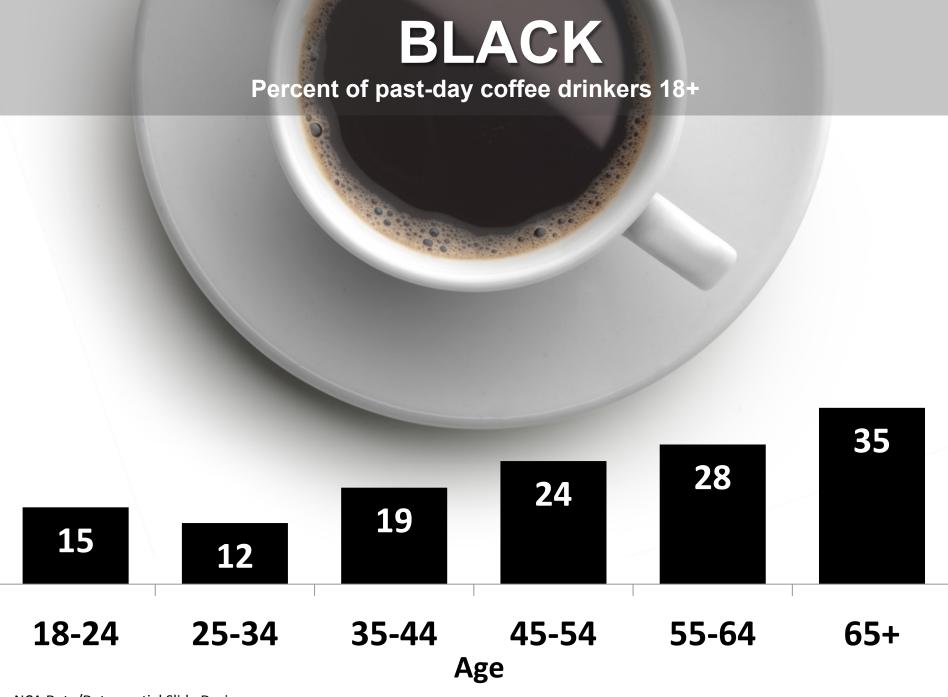


Sweetened

Whitened ONLY

Sweetened ONLY

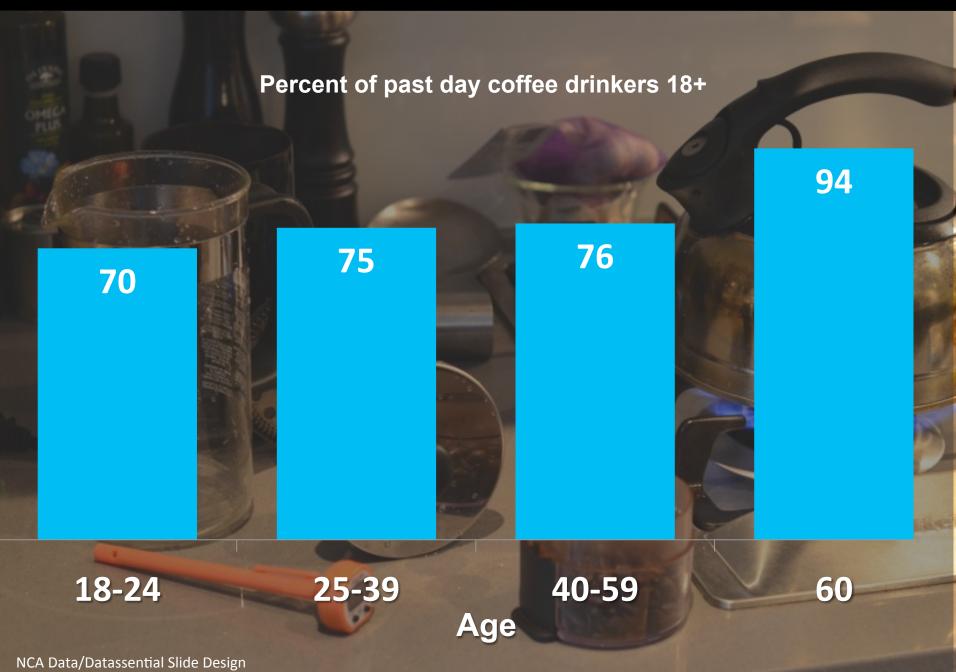
Nothing



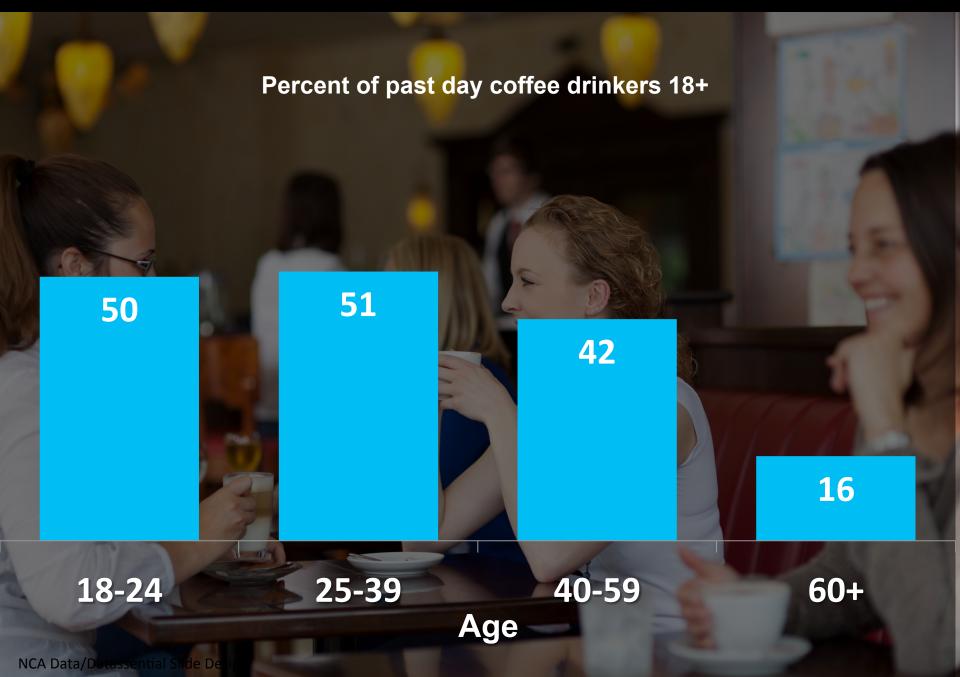
PLACE OF CONSUMPTION



WHO IS PREPARING AT-HOME?



WHO IS DRINKING OUT-OF-HOME?



Top Line

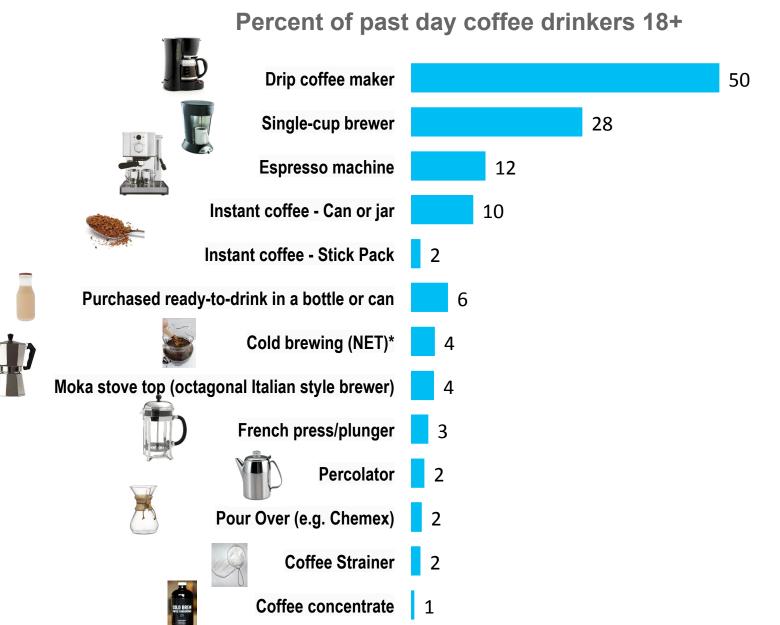
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BREWING METHOD YESTERDAY



SINGLE-CUP BREWER OWNERSHIP

Percent of population 18+



29%

of US households claim to own a single-cup brewer as of 2016.

SINGLE-CUP BREWER PURCHASE INTENT

Percent of those aware of single-cup brewers and do not own one aged 18+



of those who know single-cup brewers and do not currently own one say that they will definitely or probably buy one in the next 6 months.

They are more likely to be:



Aged 18-39



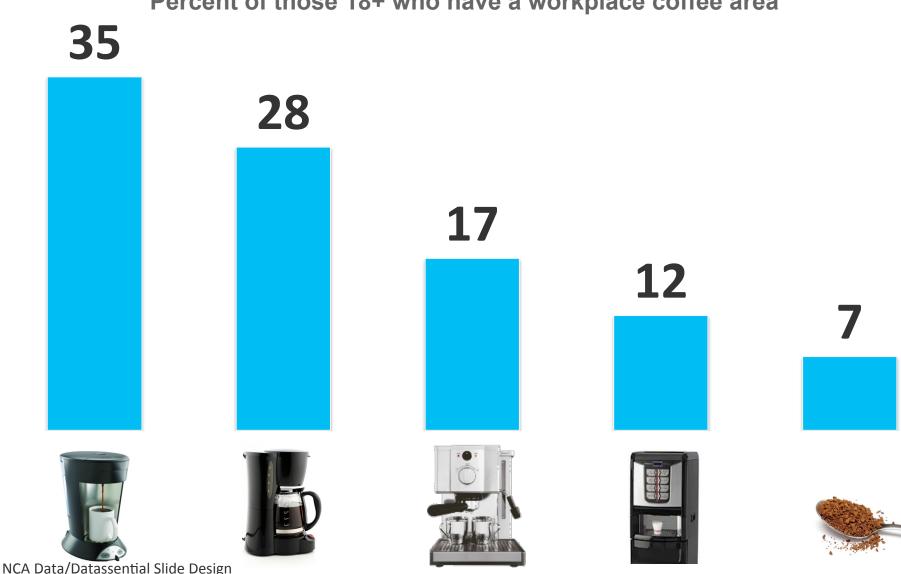
Live in a major city



Have kids in HH

SINGLE-CUP BREWERS ARE THE MOST DESIRED WORKPLACE COFFEE PREPARATION METHOD

Percent of those 18+ who have a workplace coffee area



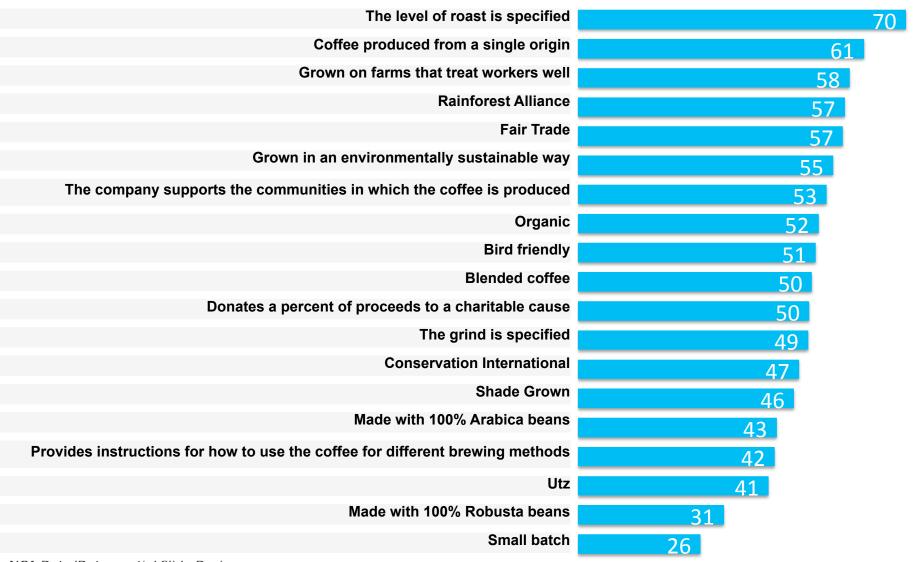
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PURCHASE INTENT INFLUENCED BY MESSAGING

Those who have drank coffee in the past-year or those aware of the certification

Percent much / somewhat more likely to buy















<u>Home</u> / <u>Industry Resources</u> / <u>Market Research</u> / <u>Natio</u> Trends Report BUSINESS DIRECTORY

MARKET RESEARCH

GOVERNMENT THE TAIKS

COFFEE GIVES BACK

EVENTS, EDUCATION & NETWORKING

ADDITIONAL RESOURCES

NCA CONNECTS

ECONOMIC IMPACT



ncausa.org

15% of coffee

drinkers tried cold

National Coffee Drinking Trends

America's love affair with coffee is more complicated than ever before.

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Founded in 1911, The National Coffee Association was one of the first trade associations organized in the United States. National Coffee Association membership is comprised of producers, importers, roasters, wholesalers/distributors, retailers and allied trade.

The National Coffee
Association is the most
experienced, broadly based
and reliable advocate for the
coffee industry, drawing on over
100 years of experience to
address the multiple interests
and concerns of our members.

The mission of **The National**Coffee Association is to be the foremost trade association representing the entire coffee industry in the United States.
We are committed to the growth and well-being of the industry through our roles as:

- A proactive advocate for the industry, acting as the industry's recognized spokesperson and voice for promoting consumption.
- An educator for our members and consumers who lead the industry in facilitating research, and gathering and disseminating relevant research data.
- A forum for interaction that addresses key issues confronting the domestic and international industry.

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Click on the buttons below to go to that section:

Beverages consumed in an average day Coffee drinking in the past year Relationship between personal financial situation and coffee

Coffee drinking in an average day

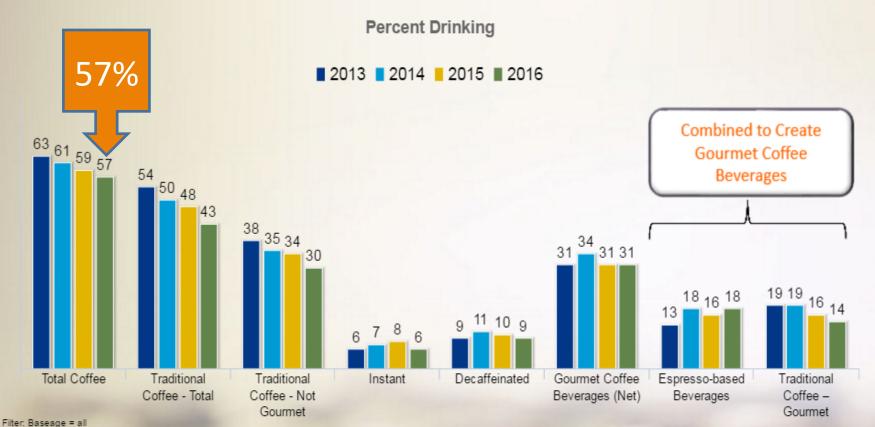
How coffee is consumed in an average day

Coffee drinking in an average week Single-cup coffee

There are fifty preloaded tables with data for 2013-2016. Each can be customized using five variable groups: Gender, Income, Region, Age, and Ethnicity.







^{*} Gourmet Coffee Beverages (Net) also includes Iced/Frozen blended coffee and readyto-drink coffee beverages, but is not shown in the graph.

 Gender
 Region
 Age
 Income

 Male
 ♦
 Northeast
 18-24, 25-39, 40-59
 ♦
 \$50,000 to \$74,999, \$75,000... ♦

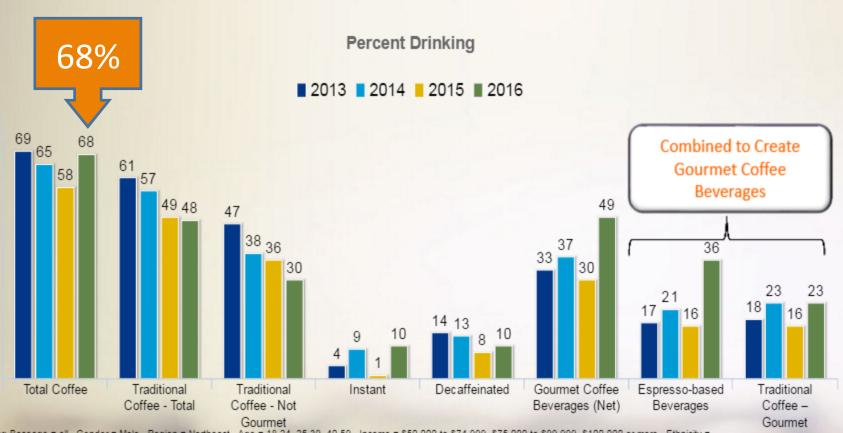
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Update

Export

Print

Past-Day Penetration of Coffee by Type - 2013 to 2016



Filter: Baseage = all - Gender = Male - Region = Northeast - Age = 18-24, 25-39, 40-59 - Income = \$50,000 to \$74,999, \$75,000 to \$99,999, \$100,000 or more - Ethnicity = White/Caucasian

White/Caucasian

^{*} Gourmet Coffee Beverages (Net) also includes Iced/Frozen blended coffee and readyto-drink coffee beverages, but is not shown in the graph.

With thanks to...

- Mark DiDomenico, Datassential (Chicago, IL)
 - Slides, analysis, insights

- Michael Edwards, DIG Insights (Toronto, ON)
 - Slides, original research for NCA's NCDT report





Thank You wMmurray@ncausa.org



Presented to the Promotion and Market Development Committee International Coffee Organization September 19th, 2016 William Murray